# Parkside – caring for people by people who really care.



## Our values

Parkside Care Home was founded in 1971 as a unique place of care.

We seek to continue this legacy with the following seven values being at the heart of all we do.



#### 1 Christian

The home is a Christian founded, run and centred home. Founded on the inspiration of Romford Baptist Church we celebrate the Christian Gospel and seek to be a place of hope where Jesus is centre to all we do.



#### 2 Love

Following on from our Christian ethos, we seek to love our residents as God himself does. We treat them and each other as family and serve them by caring with a heart of love rather than a job to be done. We will seek to be bringers of joy to the residents with every interaction we have.



#### 3 Team

As one team we will work together to do our best for God and each of the residents as they live in their home. We will support one another and step in and help as needed. Where someone is struggling, we will encourage and help them. We treat all as people of worth, with integrity and without discrimination. The team includes all who are employed by Parkside irrespective of their role.



## 4 Integrity

As a Christian home we will all strive to work with total integrity and honesty. Where we make mistakes we will own up, apologise and learn from them.



## **5** Excellence

We seek, in all our work, to bring our very best to the home and the residents. We will not seek to cut corners. Our care will be one that is above the level that can be expected. Where possible we will go out of our way to do the added extras that will be remembered. We all undertake to do all that is expected of us including communicating well and training.



### 6 Home

Parkside is a home, and not a workplace. Our family who live there will want to live in calm, joy and happiness. As it says on the outside of the building, "The news went around that Jesus was at home". We do not do anything that would make residents uncomfortable or anxious. Staff may work here, but we are still guests in their home.



## 7 Prayer

Prayer is central to all that we do as a home. Staff and residents are encouraged to pray privately and where appropriate with one another. Prayer will also occur in meetings, one to ones and offered at times of difficulty. Worship will be central to our activities and of first importance. Prayer meetings are also encouraged.