

# Laptop donation criteria

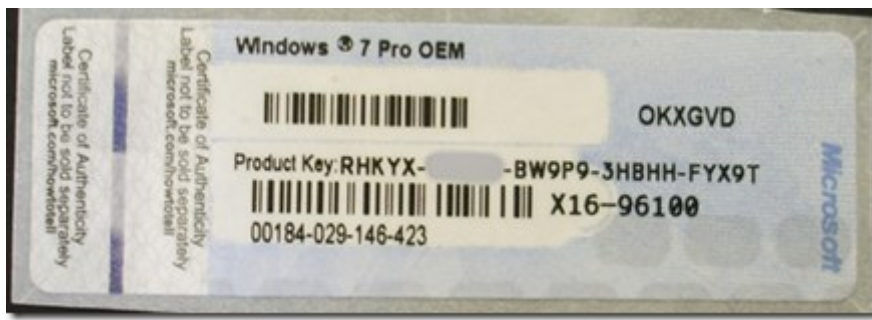
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## What we are looking for

We are looking for laptops that can run Windows 10 or Chrome OS. Most laptops made in the last seven to eight years are capable of this.

Signs that a laptop might be suitable for use in our project include the following:

- It was purchased with Windows 7, 8 or 10 installed. There will often be a sticker on the bottom of the laptop (sometimes it is inside the battery compartment) that states the Windows version, for example:



- It has 4GB of RAM or can be upgraded to this level.
- It has a minimum dual-core Intel or AMD CPU (e.g. Intel Core i3, i5, i7 or AMD A4, A8, A10).

This information can be found by following these steps.

- In the bottom left-hand corner of your screen type 'PC' in the search bar.
- Click on the 'PC' app.
- On the next screen right-click on 'This PC' icon and select 'Properties'.

This should show details of your processor and the amount of RAM installed.

We can only accept machines in full working order, complete with power cable and working batteries. Ideally the machine should be capable of booting to a Windows login screen. All devices donated to the project will be securely wiped as part of the refurbishment process. We also provide instructions for individual donors to perform a factory reset on their devices before donation, which we encourage where possible.

If you are not sure whether a laptop is suitable or not, please email photos which include any labels on the top and bottom of the machine to [john@aspireoxford.co.uk](mailto:john@aspireoxford.co.uk) at Aspire in Oxford, or [lorraine@sofea.uk.com](mailto:lorraine@sofea.uk.com) at SOFEA in Didcot, and we will get back to you as soon as possible.

We can also use Apple Macs of a similar vintage and condition, and recent Chromebooks. Please contact us if in any doubt.

We can potentially accept corporate donations of machines without hard drives, as we are aware that some donors have confidentiality requirements that mean they cannot risk transferring data outside their organisations.