

## Local Domestic Abuse Resources

### Diocese of Oxford Safeguarding Team

For urgent safeguarding concerns please call: 01865 208295 or email:

[safeguardingreferrals@oxford.anglican.org](mailto:safeguardingreferrals@oxford.anglican.org), Mon-Thur 9am-5pm and Fri 9am-4.30pm.

A Safeguarding Referral Form (<https://www.oxford.anglican.org/safeguarding/>) needs to be used to refer safeguarding concerns to the diocesan safeguarding team. All phone or email referrals to the safeguarding team must be followed up by completing the Safeguarding Referral Form and returning it to: [safeguardingreferrals@oxford.anglican.org](mailto:safeguardingreferrals@oxford.anglican.org).

### For general safeguarding enquiries:

Please email [safeguarding@oxford.anglican.org](mailto:safeguarding@oxford.anglican.org)

To contact another member of the team details can be found here:

<https://www.oxford.anglican.org/safeguarding/safeguarding-team/>

### Out of Hours Safeguarding Helpline:

Please call: 0303 003 1111

For enquiries outside of operational hours of an urgent safeguarding nature, please call our partners [Thirtyone:eight](#) (formerly Churches Child Protection Advisory service (CCPAS)) on +44 (0) 303 003 1111. You will be able to get confidential advice, guidance, and support.

### Police

**At immediate risk of harm: 999**

**Not at immediate risk of harm: 101**

Always call 999 in an emergency; if you are unable to speak on the phone, there are systems in place to connect you to the right service:

- If you are calling from a **mobile phone**, you can use the '**Silent Solution**' system. **Press 55** and the operator will transfer the call to the relevant police force as an emergency. The police call handler will then ask you a series of simple yes/no questions. If you're still not able to speak, listen to the instructions you are given so the handler can assess your call and send help. Please note that calling from a mobile does not allow the police to track your location.
- If you are calling from a **landline**, pressing '55' will not work. If you can't speak you should stay on the line and the operator will connect you to a police call handler. If you need to put the phone down, the line will stay open for 45 seconds. If you pick it up during this time and the operator is concerned for your safety, they will put you through to a police call handler. Calling 999 from a landline means the police may be able to retrieve information on your location to send help.

### Local Domestic Abuse Helplines

#### Aylesbury Women's Aid

01296 437777

#### Berkshire Women's Aid

0118 950 4003

#### Windsor Maidenhead – DASH

01753 549865

#### Milton Keynes – MK Act

0344 375 4307

#### Oxfordshire / West Berkshire

0800 731 0055

#### Slough - Hestia

01753 477352

#### Wycombe Women's Aid

01494 461367

### **Reducing the Risk of Domestic Abuse**

Provides information for those experiencing domestic abuse and their supporters.  
Provides information on housing, refuge services, injunctions and safety planning.

<https://www.reducingtherisk.org.uk/>

### **Flag DV**

0800 731 0055, [www.flagdv.org.uk](http://www.flagdv.org.uk)

Provides free legal advice to victims of domestic abuse in Berkshire, Buckinghamshire & Oxfordshire.

## **National Domestic Abuse Resources**

### **National Domestic Violence Helpline**

The Freephone 24 Hour National Domestic Violence Helpline run in partnership between Women's Aid and Refuge.

0808 2000 247

### **Women's Aid**

Provides services for women and children who have been affected by the experience of domestic violence, rape and sexual abuse.

0808 2000 247

[www.womensaid.org.uk](http://www.womensaid.org.uk)

### **Refuge**

Refuge is the national charity which provides a wide range of specialist domestic violence services to women and children experiencing domestic violence. The Tech Abuse Chatbot also provides advice on safeguarding devices if a victim feels that they are being monitored by their abuser.

0808 2000 247

[www.refuge.org.uk](http://www.refuge.org.uk)

### **The Men's Advice Line**

A confidential helpline for men experiencing domestic violence from a partner, ex-partner or other family members.

0808 801 0327

[www.mensadviceline.org.uk](http://www.mensadviceline.org.uk)

### **Mankind Initiative**

Support for male victims of domestic abuse and domestic violence.

01823 334 244

[www.mankind.org.uk](http://www.mankind.org.uk)

### **Rape Crisis**

Rape Crisis Centres offer a range of services for women and girls who have been raped or experienced another form of sexual violence.

0808 802 9999

[www.rapecrisis.org.uk](http://www.rapecrisis.org.uk)

### **National Centre for Domestic Violence**

The National Centre for Domestic Violence (NCDV) provides a free, fast emergency injunction service to survivors of domestic violence.

24 hour helpline: 0800 970 2070

[www.ncdv.org.uk](http://www.ncdv.org.uk)

### **NSPCC ChildLine**

Free, confidential service for young people up to the age of 19. Get help and advice about a wide range of issues, talk to a counsellor online, send ChildLine an email or post on the message boards.

0800 1111

[www.childline.org.uk](http://www.childline.org.uk)

### **NSPCC Helpline**

Free helpline service for anyone with concerns about a child's safety and wellbeing. They offer advice and support and can take action on your behalf if a child is in danger.

0808 800 5000

[www.nspcc.org.uk/what-you-can-do/report-abuse/](http://www.nspcc.org.uk/what-you-can-do/report-abuse/)

### **Galop**

Galop gives advice and support to LGBT people who have experienced hate crime, sexual violence and domestic abuse.

LGBT domestic violence helpline: 0800 999 5428

[www.galop.org.uk/](http://www.galop.org.uk/)

### **Respect**

The Respect phone line is a confidential helpline offering advice, information and support to help you stop being violent and abusive to your partner.

0808 802 4040

[www.respectphoneline.org.uk](http://www.respectphoneline.org.uk)

### **Samaritans**

A 24-hour helpline for any person in emotional distress.

116 123

[www.samaritans.org](http://www.samaritans.org)

### **National Stalking Helpline**

0808 802 0300

[www.stalkinghelpline.org](http://www.stalkinghelpline.org)

### **Southall Black Sisters**

Southall Black Sisters is a not-for-profit organisation set up in 1979 to meet the needs of black (Asian and African-Caribbean) and minority ethnic women.

0208 571 0800

<http://www.southallblacksisters.org.uk/>

### **Karma Nirvana**

Karma Nirvana supports those who suffer or are at risk of honour based abuse or forced marriage.

0800 5999 247

<http://www.karmanirvana.org.uk>

**Forced Marriage Unit**

The Government's Forced Marriage Unit (FMU) is dedicated to preventing British nationals being forced into marriage overseas or assisting anyone in the UK faced with being forced into a marriage.

020 7008 0151 or 0207 008 1500

[www.gov.uk/forced-marriage](http://www.gov.uk/forced-marriage)

**Hourglass**

Elder Abuse Response helpline.

0808 808 8141

<http://www.elderabuse.org.uk>

**Restored**

Restored is an international Christian alliance working to end violence against women and to transform relationships.

<http://www.restoredrelationships.org/>

**RAVE**

RAVE is an initiative that seeks to bring knowledge and social action together to assist families of faith impacted by abuse.

<http://www.theraveproject.org>