

Product Announcement: Reinstatement of Printed Instructions for Use (IFU)

Date 25th March 2025

Dear Valued Customers,

We are extremely grateful to announce that, effective immediately, we are reinstating printed Instructions for Use (IFU) within all our product packaging. This decision comes directly from our commitment to listening to your feedback and ensuring that you have the best possible experience with our products.

We understand that having clear, easy-to-follow printed instructions is essential for safe and effective product use. Our goal is to enhance your user experience, and we believe that this change will significantly aid you in navigating our products with confidence.

Rest assured, alongside the printed IFUs, we will continue to provide a QR code on each product packaging that links directly to the electronic version of the multi-language instructions on our website (<https://www.mdti.co.uk>). This way, you have the flexibility to choose the format that works best for you, whether you prefer the convenience of digital access or the simplicity of having printed instructions at your fingertips.

Thank you for your invaluable feedback and for being a part of our journey in advancing the field of personalise medical devices.

We are dedicated to continually improving our offerings and appreciate your ongoing support.

Sincerely,



Professor Martin Levermore
Chief Executive Officer