Keeping You Safe

Whether you are a first-time visitor or a regular guest, we look forward to welcoming you to Foxhill.

We're passionate about ensuring the safety and wellbeing of our guests and staff, especially during these difficult times. We're doing everything we can to ensure that during your stay at Foxhill you're safe, secure and protected.

Making a safe environment for everyone at Foxhill is our priority; we'll be taking as much care 'behind the scenes' as in our public areas when it comes to cleaning and safety procedures.

To reassure you of the changes we have put in place we have created this *Keeping You Safe* programme. Please take the time to read this information at the time of your booking and also before your arrival. This will help you know what you can expect to experience when you visit us and how you can play your part.

We are in this together

How you can help

On arrival, please visit the reception desk where you will be asked to check in and scan the Track and Trace QR code using the NHS COVID-19 app if using it.

(For fire safety regulations – please remember to sign out as you leave Foxhill)

If you feel at all unwell or notice changes in your health in any way before you visit Foxhill, please phone us straight away.

If you've had close contact with anyone in the past 14 days who has been diagnosed with or is presumed to have COVID 19 we cannot welcome you at this time. Please self- isolate at home and call your GP or NHS Direct.

If you have any questions or require any assistance at any time during your stay, please ask a member of staff at reception and we will do our best to help you.

Hands

Please use hand sanitiser on arrival and during your stay with us. Hand sanitiser stations have been installed at key points throughout the house.

We have reduced the number of touch points and have increased the cleaning of those that remain.

A team member will serve refreshments from the drinks station in the dining room – please ask at the reception desk if fancy a brew!

Face

Guests and staff members are required to wear a face mask in all communal areas of Foxhill unless you are eating or drinking.

Those who have an age, health or disability reason for not wearing a face covering will not be required to do so.

Space

Please remember to maintain social distancing during your stay with us. We have put a number of measures in place to help make this a little easier:

All guests will be allocated a private room when they check in and this space with be yours for the duration of the day.

Our communal rooms are still available, and we encourage you to spend the day wherever you are most comfortable. We have arranged the seating areas to ensure distancing is maintained, so we ask that you don't move furniture or signs please.

The tables in the dining room have been spaced apart. At lunch time, a team member will serve the soup and rolls once seated.

We have designed a one- way system to help with flow of traffic around the house – please follow the floor signs. In areas where a one way system is not possible, please remember to "keep left".