



# THE ONE HEALTH & CARE PARTNERSHIP

## INTRODUCTION

### OVERVIEW

The One Health and Care Partnership is a collaboration between the Health, Care and charitable sectors to work towards a more holistic approach to the Health and Wellbeing of residents in West Essex.

Although it is very early days, the Clinical Commissioning Group has been working for some time to 'unpick' its contracts in order to prepare the ground for the commissioning of services which use this more collaborative and holistic approach.

I am representing Heart 4 Harlow on the Citizens Panel, we had our first meeting in November and below are the terms of reference.

Although it is very early days I believe there is a real opportunity to take action locally to improve communication, reduce waste and duplication and improve the experience and outcomes for patients as well as improving support for people to stay healthy.

### HEALTH & CARE PARTNERSHIP CITIZENS PANEL TERMS OF REFERENCE

#### Purpose

- To act as a representative reference group made up of citizens of west Essex to discuss health and social care service policies, provision and development
- To help with the development of the One Health and Care Partnership engagement strategy by influencing behaviour change among the wider community
- To help improve confidence in the NHS and local authority
- To share ideas and suggestions to improve health and care services in west Essex
- To share what is working well / not so well / raise concerns/ that can impact on trust
- To help gather views, ideas and intelligence of various community groups to expand the reach in the network to ensure information about health and social care services can be shared as wide as possible, including
- To implement initiatives / changes to improve the following:-
  - ✓ Communications with the west Essex population on health and social care
  - ✓ Trust of patient, carers and residents