

## Utility Warehouse - too good to be true....?

OK – so the cynic in me thought it was. I saw the potential savings and was looking for the catch. I was assured by an existing customer that there was no catch, and also if we signed up then the charity I was now working for would benefit to the tune of 5% of our bill being paid directly from the Utility Warehouse into the coffers... so, we closed our eyes and took the plunge. I decided I would not recommend it to anyone until we'd gone through the whole process. We now have, and I want to recommend it in the strongest terms possible. Our personal experience is summarised as follows:

- We signed up for phone, broadband, gas and electric (with at least four services you get an additional 10% discount. The other available service is mobile which didn't suit us personally)
- We got a cashback card
- We've had the simplest and best customer service throughout the process (phone, written communications, fulfilment of promises)
- We now get ONE bill every month for all services simply explaining all the costs
- We're now **SAVING** just under **£100 per month** for all of the above services combined

So now I want to shout about it.

PLEASE do yourself a huge favour (and do the Community Awareness Programme a small favour!) and **do this**.

If you have any questions please contact me and I'd be happy to explain more about it, but beware I may become more than a little enthusiastic about it! Who knows, maybe it is too good to be true after all and there's some kind of dark cloud on the horizon....? - but if there is I can't see it! I can't help feeling that the worst that can happen is it all somehow goes wrong and we end up paying what we're paying now - so for me it seems very much worth it.

### **Two ways to join:**

#### **1. Via telephone**

- Call **0800 131 3000**
- Do not select any of the numbered options, just wait to be connected to an operator.
- Inform the operator you wish to join Utility Warehouse and support a CFR (Community Fundraiser), namely the "Community Awareness Programme", reference number **B12971**

#### **2. Via internet**

- Follow dedicated website link: [www.utilitywarehouse.org.uk/B12971](http://www.utilitywarehouse.org.uk/B12971)
- Follow process to select each of the services (eg phone, broadband, gas, electricity, cashback card etc) and "assemble" your order.
- You should notice that you have been introduced by a "Mrs Hibbert". Please confirm this to be true as this will make the link to us in order that the donation is made from Utility Warehouse.

In both cases you will need your personal details and previous billing information for all services.

Kevin