



Leicester
City Council

Leicester Homelessness Services availability during Christmas and New Year 2021-2022

Holy Trinity Church, Triangle and Foodbank

Triangle Christmas Meal – Main Church, Friday 17 December, Doors open 6:30pm, hot meal, gifts and food hampers.

Triangle Meal – every Friday at Trinity Hall, Trinity Lane – Doors open 6 pm. Hot meal, clothes, toiletries, some food cupboard items and other items freely available for homeless, rough sleepers, vulnerable and vulnerably housed people. Food available 24 December and 31 December.

Foodbank - every Wednesday morning in Turner Street Rooms, Turner Street from 10am-12am. This will be open every Wednesday throughout Christmas and New Year. Address details: 2 Upper King Street, Leicester. LE1 6XE

Contact Name and Telephone Number: Lois Davey 07707214663

Robert Hall Memorial Baptist Church

Meet and Eat Meal- Free meal homecooked meal every Wednesday 5pm-5.30pm (open as usual Weds 22 and 29 December). All are welcome.

Open Christmas day 1-2pm for a full Christmas dinner and all the trimmings. Referral are not necessary- open to whoever turns up.

Address details: 147 Narborough Road, Leicester LE3 0PD

Contact Name and Telephone Number: 0116 2543125

Dawn Centre

The Dawn Centre will be open throughout the Christmas period offering advice, support and assistance to those who are homeless.

Open: Every day

Address details: Conduit Street, Leicester, LE2 0JN

Contact Name and Telephone Number: 0116 2212770

Rachel's Table

Address details: Calais Hill, Leicester

Provide a hot meal, hot drinks, picnic food bags, toiletries, blankets & sleeping bags

Monday, Thursday, Saturday and Sunday at Calais Hill 3.30pm – 4.30pm

Open Saturday 18 December – Monday 3 January (except Christmas Day)

Christmas Meal – Thursday 23 December

The Bridge Homelessness to Hope

Open Monday, Tuesday, Thursday, Friday 9.30am–2.30pm.

Art class: Monday 11am - 1.30pm

Skills session: Tues 10am - 1pm

Photography: Thursday 11am – 1.30pm

Cooking on a Budget: Thursday 2pm – 4pm

Music: Friday 12pm-2pm

Case Workers available.

Breakfast and lunch served daily. Hot food and drinks and a warm and friendly place to meet and chat. Provision of clothes, toiletries, food parcels, use of washing, changing, shower facilities etc for rough sleepers, please phone 0116 222 1161 for enquiries.

Open: Monday 20, Tuesday 21, Thursday 23, Friday 24, Tuesday 28, Thursday 30, Friday 31.

Return to normal opening from Tuesday 4 January.

Christmas Day Saturday 25 December

Christmas dinner: 10.30am - 2pm (food served at 12pm) by invitation only (limited numbers)

If you would like to refer anyone for Christmas dinner, please email:

<mailto:david@bridgeleicester.org>.

Closed: Wednesdays/weekends (apart from Christmas Day) and closed Monday 27 December and Monday 3 January.

Address details: 43 Melton Street, Leicester LE1 3NB

Contact name and telephone number: David Fawcett 0116 222 1161

The Bridge Homelessness to Hope, 43 Melton Street, Leicester LE1 3NB.

Help the Homeless Leicester

Help the Homeless Leicester provide assistance with food, clothing and toiletries for homeless individuals including those rough sleeping. We provide guidance and sign posting, on an appointment basis.

Hot meal takeaway available every Friday evening including Friday 17 December, Christmas Eve and New Year's Eve at 7.15pm

Monday 20 December: Open usual working hours 10am -5pm

Tuesday 21 December: Open usual working hours 10am-5pm

Wednesday 22 December: Open usual working hours 10am-5pm

Thursday 23 December: Closed

Friday 24 December (Christmas Eve)

Evening: Hot meal takeaway – 7.15pm

Closed during the day

Closed from Christmas Day 25 December- reopen Tuesday 4 January 2022

Address details: 9 Abbey Street, Leicester, LE1 3TE

Contact name and telephone number: 0116 464 5123

Homeless Healthcare Service (provided by Inclusion 'Healthcare Social Enterprise')

Inclusions healthcare surgery will be closed from 4pm on Friday the 24 December until Wednesday 29 December.

Open from: 8am – 4pm at Charles Berry house, 45 East Bond Street Leicester LE1 4SX Telephone: 01162212780.

We will close at 4pm on Friday 31 December and reopen Tuesday 4 January

Closed: Weekends, Christmas Day 25, Monday 27, Tuesday 28 December and Monday 3 January.

If you need a doctor outside of surgery hours, please call 111 (or 999 if it's an emergency). The Dawn Centre surgery will continue to be closed at this present time.

Address details: All services will be provided at Charles Berry House, 45 East Bond Street. LE1 4SX,

Contact Name and Telephone Number: telephone 01162212780

Homeless Mental Health Service (Leicestershire Partnership NHS Trust)

Referral by agencies or self-referral for mental health assessment/support and access to mental health services for homeless people or people within three months of new tenancies from homelessness (age 16+) in Leicester City.

Also available via self-referral at our mental health drop-in clinic: 9am-11am at Y Support Project, Y theatre, East Street, LE1 6EY.

Open weekdays - Monday 20 to Friday 24 December, and Wednesday 29 to Friday 31 December.

Closed: 27 and 28 Dec and 1 January

Hostel and other urgent outreach visits by pre-arranged appointment (telephone to arrange). When no service available – emergency access/support is via GP or Leicester Royal Infirmary (LRI) Urgent Care Centre, or by contacting LPT Central Access Point/crisis support line on 0808 800 3302 (available 24/7)

Address details: c/o Y support Project, Y Theatre, East Street, LE1 6EY

Contact name and telephone number: Phil Johnson, Senior Mental Health Practitioner, 0116 2958442

Email: homeless.mhs@nhs.net

Midland Langar Seva Society (MLSS)

Christmas eve and Christmas day meals:

MLSS invite guests to join them on Christmas Eve and Christmas Day for a prepacked festive meal to takeaway:

- Veggie festive dinner with all the trimmings
- Hot festive dessert
- A box of mince pies for each service user
- Santa hats will be available

Where: St Peters HIGHFIELDS Church, St Peters Road, Leicester, LE2 1DA When:

Christmas Eve: Friday 24 December, 5.30pm - 6pm

Christmas Day: Saturday 25 December midday - 12.30pm Strict

social distancing guidelines must be followed.

MLSS free hot meals service continues at the St Peters Highfields Church every Saturday, 5.30pm
6pm

Where: St Peters Highfields Church, St Peters Road, Leicester LE2 1DA

MLSS also provide hot meals every Monday/Wednesday/ Fridays at lunchtime 1pm-2pm at Wesley Hall community centre, Hartington Road, Leicester LE2 OGN. (closed Christmas Eve, New Year's Eve, and bank holidays)

MLSS Emergency food parcels referral line: 0116 409 1007

The Centre Project

A warm and welcoming drop-in centre. A range of social activities, affordable food and drinks, Practical support, computers, support and advice.

Open:

Monday 20th December 10.30am – 1.00pm Food bank

Tuesday 21, Thursday 23 and Friday 24 December for support, group sessions (limited numbers):

Monday 20 December: 10:30am – 1pm

Tuesday 21 December: 10am – 12pm

Wednesday 22 December: 1pm – 4pm

Thursday 23 December 10am – 12pm

Christmas Eve Friday 24 December, 12pm – 3pm

Referral agencies email info@centreproject.org. Self-referrals also welcome.

Call 0116255013 or text 07458 308966 to book before coming.

Closed: Monday 27 December to 4 January 2022.

Address details: 1 Alfred Place, Leicester LE1 1EB

Contact Name and Telephone Number: Eric Waweru 0116 255 4013

No.5

No5 will be operating as normal over the Christmas period, closed only on the Bank Holidays.

Monday to Thursday 8am to 3.30pm Friday
8am to 3pm.

No5 is a day centre providing support for those who are experiencing substance misuse issues on the streets. No5 provides support with management of substance misuse via advice and referral. For those who are “rough sleeping” it provides breakfast, shower facilities and clothe washing. Lunch is also available for those who are working with the staff at No5 to address their substance misuse issues. No5 also provides a venue for other agencies to provide services, these include LCC Social Worker, Turning Point, Hepatitis C testing, Mindfulness.

Address details: 5 Hill Street Leicester LE1 3PT

Contact name and telephone number: Toby Paul/Diane Taylor: 0116 478 2017

Open Hands Trust

Open Hands provides emergency practical support and help to those suffering poverty in Leicester. Individuals in need can be referred to the charity’s services by someone who knows them through a professional basis – this could be a support worker, social worker, housing officer, doctor, child’s school teacher, charity or representative from another professional body. A referral can be made in advance and sent through to the charity by email or can be printed, written by the referral partner and given to the individual in need to bring with them when they attend the charity’s centre.

Open Tuesday 21 December:

10am-12pm - Emergency food hampers available with a food store voucher referral

10am-12pm - Emergency clothing, toiletries, bedding and household items available with a referral
7pm a free hot meal available to anyone in need at our Pie Night

Address details: The Open Hands Compassion Centre, 19 Lower Willow Street, Leicester, LE1 2HP

Contact name and telephone number: Beth Corbett, 0116 2558672

Y Support Project

The Y Support Project have temporarily re-located to The Y, East Street, Leicester (opposite the train station).

The Y Support Project team continue to offer direct access support, advice and guidance. Drop-in and one-to-one appointments.

Due to Covid restrictions, and limited numbers able to access the building at any one time, if we can't offer one-to-one support at the time of presentation appointments will be offered throughout the day.

Opening times

Monday 20 December to Friday 24 December and Wednesday 29 December to Friday 31 December
Breakfast drop: in 8am -10am.

Support and one-to-one appointments 10am – 1pm

Closed: Weekends, including Christmas Day Saturday 25 December, Boxing Day Sunday 26 December and New Year's Day Saturday 1 January 2022.

Closed: Bank Holidays (Monday 27 December, Tuesday 28 December and Monday 3 January 2022),

Service reopens as normal on Tuesday 4 January 2022

Address details: The Y, East Street, Leicester. LE1 6EY

Contact name and telephone number: Kate Beaumont 0116 204 6223

Housing options

Housing Options is a statutory service that provides support to those that are homeless or threatened with homelessness. Currently a telephone appointment service is running due to COVID 19 and pre booked face to face appointments are also running on Tuesday's and Thursday's.

Opening hours are Monday to Thursday: 8:30am – 5pm and Friday 8:30am – 4:30pm (closed Christmas Eve, limited service available New Year's Eve)

Anyone who needs urgent advice and assistance regarding their homelessness situation can call our emergency duty line number on 0116 454 1008.

Closed Bank Holidays - Out of hours contact number– 0116 221 2770

Address details: York House, Customer Service Centre, 91 Granby Street Contact

Name and Telephone Number: 0116 454 1008

Chroma Church Food Bank sessions

Saturday 18 December: 9.30am – 11am

Tuesday 21 December: 9.30am – 11am

Thursday 23 December: 6pm – 7pm

Thursday 30 December: 6pm – 7pm

Address details: 15 Putney Road West, Freeman's Common, Leicester, LE2 7TD Contact Name and Telephone Number: 0116 319 1514

Action Homeless Food Stop

Those, in fuel or food crisis, can still get help (through the Community Support Grant scheme by emailing c19support@leicester.gov.uk) provided by Action Homeless Food Stop that will be open between Christmas and New Year. **Crisis applications**

The community support grants scheme for crisis applications can help with the following:

-vouchers for gas and electricity for customers with a prepayment meter and responsibility for a utility supply in Leicester

-food.

Please be aware the Community Support Grant scheme does not provide cash.

Eligibility

In order to be considered, you will need to meet the following criteria:

You have no funds for your immediate daily essentials such as food, gas and electricity. You must be over 16.

You must be a resident of Leicester.

You need to have suffered a sudden and unexpected financial misfortune.

You need to be able to demonstrate your circumstances and may be required to provide evidence to support this.