

# CHURCHSUITE QUESTIONS AND ANSWERS



Our new church app is being launched. We hope this will bring a positive change to the way we stay connected with each other and keep you up to date with all that's going on in the life of our church.

It always takes time to adjust to something new but we are here to help if you have any queries. Here are answers to some questions we think you may have.

## Why are we changing?

Our old church members' database was not compliant with the new data protection regulation (GDPR) in the way we store, process and share data so we are replacing it with a new web-based system called ChurchSuite.

## What does My ChurchSuite mean for me?

- You can keep up to date with events and courses and book your place on-line
- You can stay connected with others using the online directory
- You can view when you are serving on a team (available from May)

## Is my data safe?

- ChurchSuite takes the privacy and safety of your personal data very seriously. Please see the *guidance notes* in your invitation for more information

## Who can see my data?

- Other members of St Giles who have been invited to My ChurchSuite
- St Giles' staff team

*Your children's details are NOT visible to other members of St Giles.*

*We will NEVER share your data with a third party without your consent*

## What do I need to do?

- Use the link in your invitation to log into My ChurchSuite and set up your password
- Check your details are correct and up to date including your own privacy settings
- If you have the facility, download the ChurchSuite app onto your device.

## I may not have received an invitation because...

- I do not have an email address
- I have not consented to St Giles contacting me by email
- I have not updated St Giles with my new details
- I am new to St Giles

*Please contact the church office for further information.*

## Where do I go for help?

- Our ChurchSuite Champions will be available to help at the end of the morning and evening services over the next few weeks.
- Drop us a line at: [churchsuite@stgilesnorthampton.org.uk](mailto:churchsuite@stgilesnorthampton.org.uk)

## Who are the ChurchSuite Champions?

Helen Goff, Tim Smith, Renee Dixon, Serena Yong, Natalie Williams, Harvey Fryer, Steve Pentland, Emily Smith

We are a friendly bunch!



*Where lives are being changed, by the power of Jesus, one person at a time*



*Where lives are being changed*

[stgilesnorthampton.org.uk](http://stgilesnorthampton.org.uk)