

Your Merrow Councillors, Deborah Seabrook, Jan Harwood and Steven Lee, thank residents for continuing to follow the government guidance and urge everyone to #StayHomeToSaveLives.

Resident Support from Guildford Borough Council

If you are self-isolating, feel you need support or you would like to help others, please contact us:

To help you

- Call our **Community Helpline on 01483 444400** or go online at **www.guildford.gov.uk/home** for help with food, prescription collection and support for yourself - or **you can register a relative, friend or neighbour on their behalf** (*helpline is open Mon-Fri 8.30am-7pm and Sat and Sun 10-2pm and Bank Holidays*).
- Call our **Safe and Settled team on 01483 444476** if you have recently come home from hospital or are struggling to manage at home. We can help with adaptations, urgent repairs to your home and also answer queries about private tenancy agreements and landlord disputes. (*Telephone lines are open Mon-Fri 8.30am-5pm and from 10am-2pm on Sat, Sun & Bank Hols*).

To help others

- Call **01483 505050** if you would like to volunteer to help others and we will put you in touch with community groups.

Please remember:

- No volunteer should ask you for exchange of money or bank card details
- Nobody should enter your property
- All items should be left on your doorstep
- If you have any concerns with callers at your doorstep, please call Guildford Borough Council on **01483 505050** or if it is an emergency and you feel at risk please call **999**

More information

- GBC corona virus information <https://www.guildford.gov.uk/Covid19>
- SCC corona virus information <https://www.surreycc.gov.uk/people-and-community/emergency-planning-and-community-safety/coronavirus>

To keep up to date with everything about Guildford please sign up at www.guildford.gov.uk/aboutguildford
Your personal information

Guildford Borough Council's Privacy Statement provides clear information on how we handle and protect your personal information and is available for you to read via our website at: www.guildford.gov.uk/privacy